

FAST PHONE NUMBERS FOR SENIORS

Service	Phone Number
Elder Abuse If an elderly, infirm or disabled person is --in danger call	911
--a victim of abuse, exploitation or neglect and not in a nursing home call	211 Or 800-223-9074
--a victim of abuse, exploitation or neglect and is in a nursing home call	211 or 302-577-6661
Victim's Assistance	800-VICTIM 1(800-842-8461)
Victim's Compensation	302-255-1770
Home-Based Health Services through DSAAPD	211 or 800-223-9074
Care Delaware – Respite care and other support for care-givers	211 or 899-223-9074
Medicare	800-MEDICAR (800-633-4227)
Complaints, and appeals of adverse decisions – Quality Insights of DE	302-478-3600 (Press 2)
Possible Fraud – Senior Medicare Patrol	211 or 800-223-9074 302-255-9390
Low-income assistance – DE Div of Services to Aging and Adults with Disabilities (DSAAPD)	New Castle: 302-454-3820 Kent/Sussex: 302-424-7310.
Delaware Prescription Assistance Plan	211 or 800-996-9969
Medicaid – Medical Assistance Office of DSAAPD	211 or 800-372-2022 or 302-255-9500
Nemours Health Clinic: Dental, eye & audiology help for low income elderly	800-292-9538
Legal Advice (Phone is for both Lawyer Referral Service & free Legal HelpLink)	New Castle: 302-478-8850 Kent & Sussex: 888-225-0582
Senior Legal Hotline available Monday-Thursday 9 - 4:30	New Castle: 302-478-8850 Kent & Sussex: 888-225-0582
Social Security Administration	800-772-1213
Veterans Affairs	800-461-8262
Consumer Protection – Attorney General's Office	800-220-5424
Equal Credit Opportunity Complaints	877-382-4357
Property Tax Exemption New Castle County Kent County Sussex County Wilmington	302-395-5520 302-774-2401 302-855-7760 302-571-4320
Employment Related Discrimination. Dept of Labor New Castle Count Kent and Sussex Counties	302-761-8200 302-422-1134
Register of Wills New Castle County Kent County Sussex County	302-395-7800 302-744-2330 302-855-7875
Delaware Aging Network (a coalition of agencies operating throughout Delaware to help older adults remain in their own communities safely and comfortably)	New Castle: 302-478-9411 Kent: 302-734-1200, Ext. 173 Sussex: : 302-856-5187
Delaware Elder Mediation Services (Assistance with conflict resolution and elder care planning)	302-287-9149